



UGANDA BUSINESS AND TECHNICAL EXAMINATIONS BOARD

Business and Humanities Certificate Examinations

NOV - DEC 2022 SERIES

PROGRAMME

NCGC, NCSWA, NCPAM

PAPER NAME

GOOD GOVERNANCE AND ADMINISTRATIVE ETHICS

PAPER CODE

NCGG213

YEAR II, SEMESTER I

2 ½ HOURS

TUESDAY, 6TH DECEMBER, 2022

INSTRUCTIONS TO CANDIDATES

1. This paper consists of **two** sections; **A** and **B**.
2. Section **A** is compulsory and carries **20** marks.
3. Section **B** consists of **six** questions. Answer only **four** questions from this section.
4. All questions carry equal marks.
5. All answers to each question in section B should begin on a fresh page.
6. **Do not** write on the question paper.
7. All answers and rough work should be done in the official answer booklet provided.
8. Read other instructions on the answer booklet.

SECTION A - (20 MARKS)

Answer all questions in this section

Question One

- (a) Define the term **governance**. (02 marks)
- (b) State **two** strategies to achieve good governance. (02 marks)
- (c) Identify **two** types of states. (02 marks)
- (d) List **two** values of work ethics. (02 marks)
- (e) Outline **two** categories of ethics. (02 marks)
- (f) State **two** unethical behavior at places of work. (02 marks)
- (g) List **two** human rights as stated in the Constitution. (02 marks)
- (h) Give **two** advantages of elections. (02 marks)
- (i) State **two** duties of District LC V Chairperson. (02 marks)
- (j) List **two** duties of the Chief Administrative Officer. (02 marks)

SECTION B - (80 MARKS)

Answer only four questions from this section

Question Two

A businessman in Kampala City was suspended by the business community for having been unethical towards his work.

- (a) Explain **five** wrongs that the above businessman could have committed. (10 marks)
- (b) Suggest **five** ways in which the behavior of the businessman can be improved. (10 marks)

Question Three

Ethical code of conduct is appreciated as an important tool in promoting good governance.

- (a) Justify **five** roles the code of conduct plays in good governance. (10 marks)
- (b) Explain **five** challenges of observing the code of conduct. (10 marks)

Question Four

An officer with local government was awarded a prize for observing public code of conduct in the district and for being an example to all other public officers.

- (a) Explain **five** behaviors that the above officer exhibited. (10 marks)
- (b) Discuss **five** impact of the behavior in 4(a). (10 marks)

Question Five

Good governance can only be achieved if the key actors are dedicated to perform their roles.

- (a) Identify **five** actors in good governance. (10 marks)
- (b) Explain **five** contributions of the actors in governance. (10 marks)

Question Six

- (a) Explain **five** duties of the state towards enhancing good governance. (10 marks)
- (b) Discuss **five** characteristics of the state. (10 marks)

Question Seven

The principles of ethics are universal in nature. They describe the obligations and virtues for everybody in a society, not only in business and politics but in every human aspect of life.

- (a) Identify **five** unethical issues in a public office. (10 marks)
- (b) Discuss **five** ways of minimizing the unethical behavior in 7(a). (10 marks)

END